

Privacy Policy

The Association is bound by the Australian Privacy Principles (APP) which are contained in Schedule 1 of the Privacy Act 1988. This legislation is designed to protect your rights with respect to personal information held by private organisations.

The goodwill of donors, supporters, members and clients is important to us. We recognise that we must earn your trust through demonstrating that we have high standards for maintaining your privacy.

Donors and Sponsors

We collect the names, contact details, donation and/or sales history of donors to the Association and supporters of the Association's various fundraising activities. None of this information is regarded as sensitive, as defined by the Act.

We hold this information securely. It is used only to meet our business and legal obligations, and to assist us with our fundraising. We may contact other organisations to assist us with our fundraising however they must meet the same privacy requirements as the Association.

Members

We also collect similar information from Members of the Association and others who have been asked to be placed on our mailing list to receive information from us. We handle this in the same manner as for donors and supporters.

From time to time, the Association may forward materials to members on behalf of researchers working with Parkinson's. No information about members will be provided by the Association to those researchers. You have the right to request that you do not receive information or materials from the Association on behalf of a third party.

Access

Donors, supporters, members and clients have entitlements under the Australian Privacy Principles to access information that we hold about them. To access any information, please see the policy, 'Individual Members and/or Parkinson's Nurse Specialist (PNS) Clients, Access to Association Held Records.' You may also ask us to remove your name from our mailing lists and other records and we will comply with your request. In this case, we will remove all the information we hold about you unless there are legal or business reasons why we cannot do this. For example, we must by law hold records of tax deductible donations for seven years. To exercise this right you need to write to us at the Association's address. Other than as detailed above, personal information will not be disclosed to overseas recipients.

Clients

Parkinson's Western Australia Inc., through the Parkinson's Nurse Specialist Service, collects and hold information about our clients which is regarded as sensitive, as defined by the Act. The identification of a named person as someone with Parkinson's is an example of sensitive information.

This information is required to ensure that you receive quality health services, and in particular, the services of the Parkinson's Nurse Specialists. The information is held securely and when not being accessed for the purpose of visits or other action is stored in locked cabinets; it is accessible only to staff of the Parkinson's Nurse Specialist Service. In furtherance of the service you have asked us to provide, we may share this identifying information with other health care providers including doctors and other health service professionals.

In addition to the above, aspects of the personal information we collect may be used to monitor the quality of care we provide, the appropriateness and effectiveness of the services we offer and the level of our client's satisfaction with the service provided to them. As a result, we may contact you in the future to seek your feedback on the health services we have provided to you whilst receiving care and/or advice from the Parkinson's Nurse Specialist Service. We may contact and authorise other organisations to assist us in this monitoring process, however they must meet the same privacy requirements as the Association.

Privacy Breaches

If you are concerned that there may have been a breach of the APP you should immediately contact the Chief Executive Officer (CEO) of Parkinson's WA who will take steps to address your concerns. If you are not happy with the action taken you can provide a complaint in writing to the CEO who will forward it to the Board which will respond following its next meeting; if you are dissatisfied with the response of the Board you can make a complaint to the Office of the Australian Information Commissioner (process detailed on the Office's website).



Further information about the Australian Privacy Principles can be obtained from the Office of the Australian Information Commissioner.

P: 1300 363 992

E: enquiries@oaic.gov.au



Parkinson's WA main services are:



Parkinson's Nurse Specialists
The PNS team make home visits over the Metropolitan and South West area



Seminars
Multiple seminars are held throughout the year



Support Groups
There are over 20 support groups throughout WA including regional areas



Community Programs
Our website will link you to your local community programs

More details at: www.parkinsonswa.org.au

parkinson's IN THIS TOGETHER
WESTERN AUSTRALIA

P: (08) 6457 7373
E: info@parkinsonswa.org.au
www.parkinsonswa.org.au
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Nedlands WA 6009

FOLLOW US:



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